



NUS-Tsinghua Centre for Extreme Search
A Joint Research Collaboration Between NUS & Tsinghua University

Attentive Collaborative Filtering: Multimedia Recommendation with **Item- and **Component-**Level Attention**

9 Aug, 2017

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OUTLINE

- Introduction
- Motivation
- Attentive Collaborative Filtering
- Experimental Result
- Conclusion

Value for the customer

- Find things that are interesting
- Narrow down the set of choices
- Help to explore the space of options
- Discover new things

Value for the provider

- Provide personalized service for the customer
- Increase sales
- Obtain more knowledge about customers



35% of sales result from recommendations

The Netflix logo, with the word "NETFLIX" in red capital letters on a white background.

NETFLIX

75% of views result from recommendations



38% of clickthrough results from recommendations

Why multimedia recommendation

- Information overload



Amount of videos uploaded: **300 hours/min**



Average number of monthly searches: **2 billion**

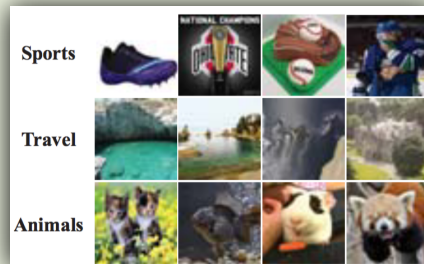


Average number of photos and videos shared daily: **95 million**

- Exploratory user behavior

Multimedia information seeking is often for entertainment. Users explore the multimedia space with **no clear end goal**.

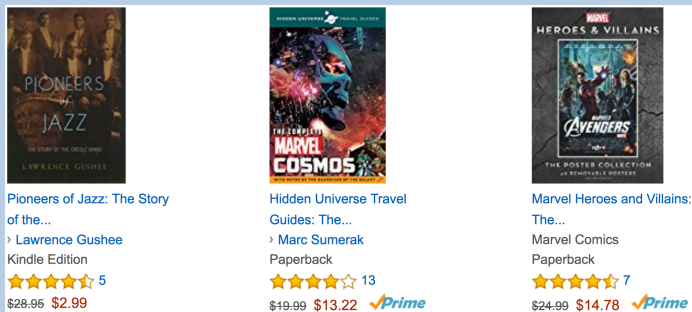
- Diversity



Different from products, multimedia contents are hard to be categorized or described.

The intention is there, but cannot be explicitly expressed.

• Explicit Feedback



Rank & Title	IMDb	Your
1. The Shawshank Redemption		
2. The Godfather (1972)		
3. The Godfather: Part II (1974)	★ 9.0	★
4. The Dark Knight (2008)	★ 8.9	★
5. 12 Angry Men (1957)	★ 8.9	★
6. Schindler's List (1993)	★ 8.9	★

User preference is known

• Implicit Feedback

Pin on Pinterest



Revine on Vine



As implicit feedback lacks evidence on **how** users like and dislike items, it is a major challenge that MM recommender systems should tackle.



Watch history on Youtube



No preference information

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Two levels of implicitness – Item-level



repost



1 July 2017



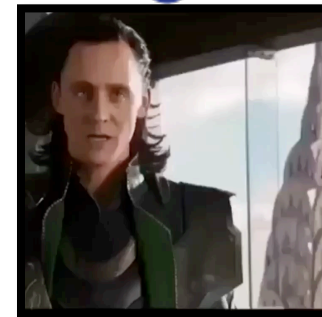
9 July 2017



23 July 2017



3 July 2017



15 July 2017

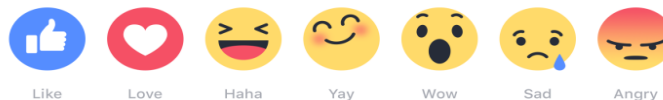
NO RATINGS

- ✓ A positive set of user feedback does **not** necessarily indicate **equal item preferences**.
- ✓ **Item-level implicitness**: user's preference on each item is unknown.

Two levels of implicitness – Component-level



Two levels of implicitness – Component-level



- ✓ Positive feedback on multimedia content is merely in the whole **content level**. However, multimedia content usually contains **diverse semantics**.
- ✓ **Component-level implicitness**: user's preference on different components of the item is unknown.

Limitations of previous work

Item-level implicitness

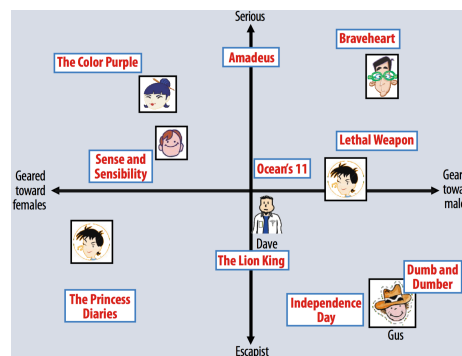
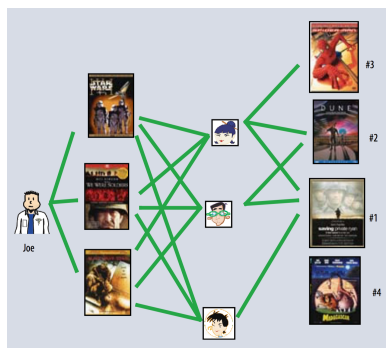
- ✓ Most efforts are focused on how to select the negative items (popularity-based [He et al.])
- ✓ As for positive item, only constant weight for each item is considered [Koren et al.]

Component-level implicitness



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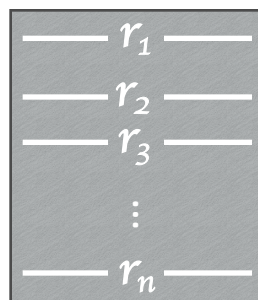


	i_1	i_2	i_3	i_4
u_1	?	1	2	?
u_2	2	?	?	4
u_3	2	1	?	?
u_4	?	2	2	1

item

user

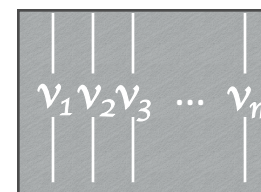
$=$



\approx



\times



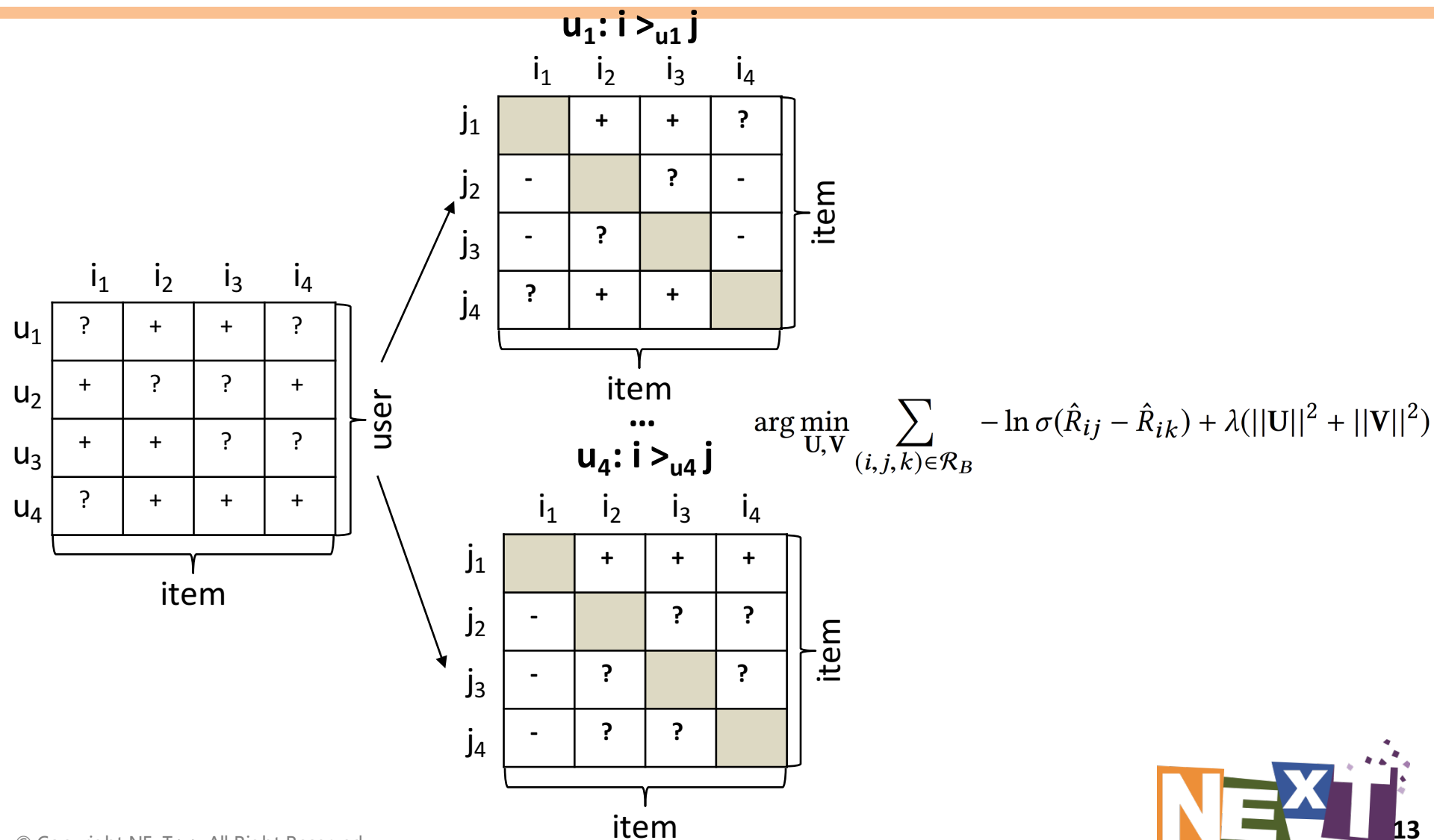
$$\hat{R}_{ij} = \langle u_i, v_j \rangle$$

User-Item Matrix

Latent Space

Bayesian Personalized Ranking (BPR)

-- Implicit Feedback

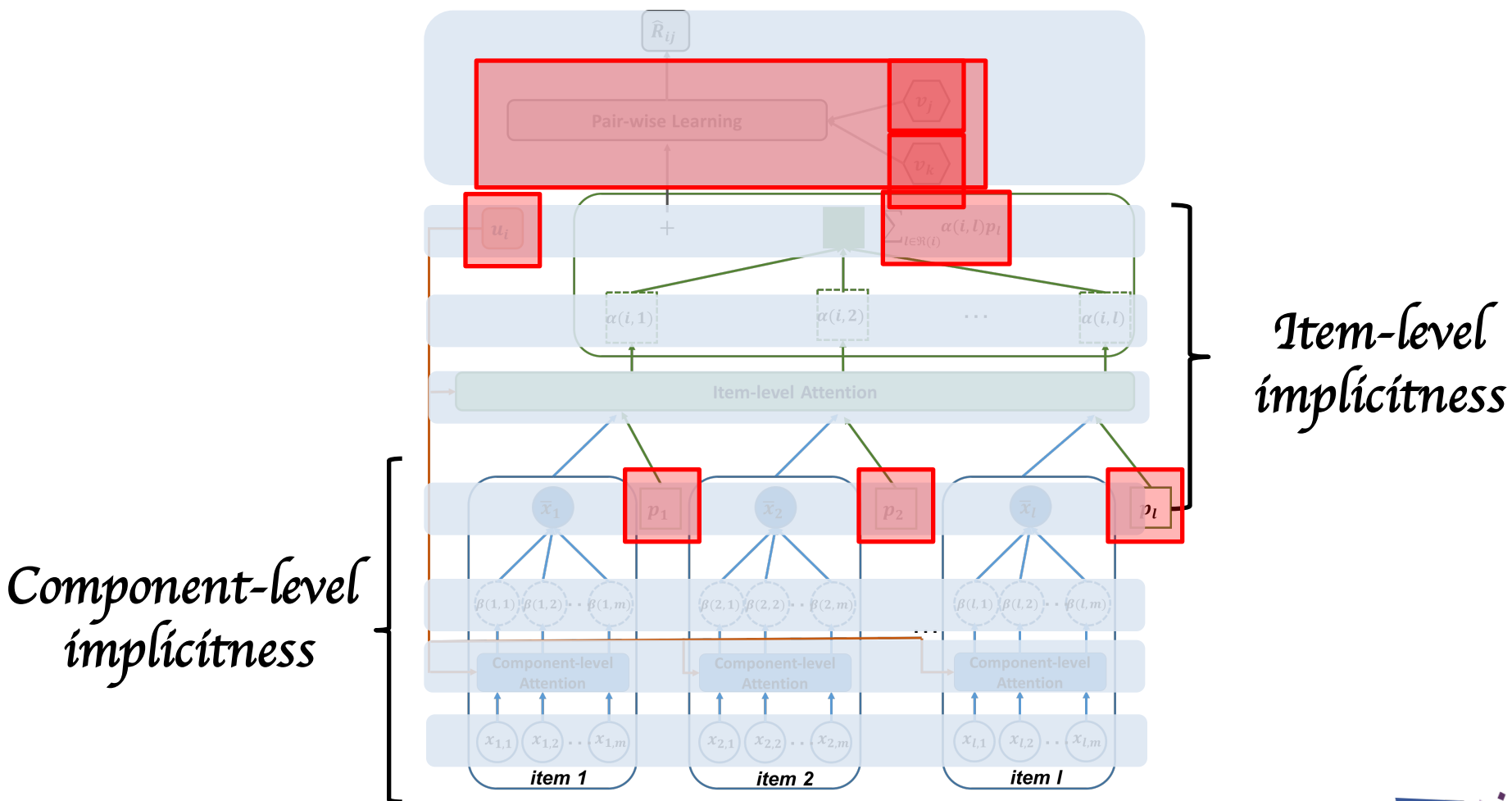


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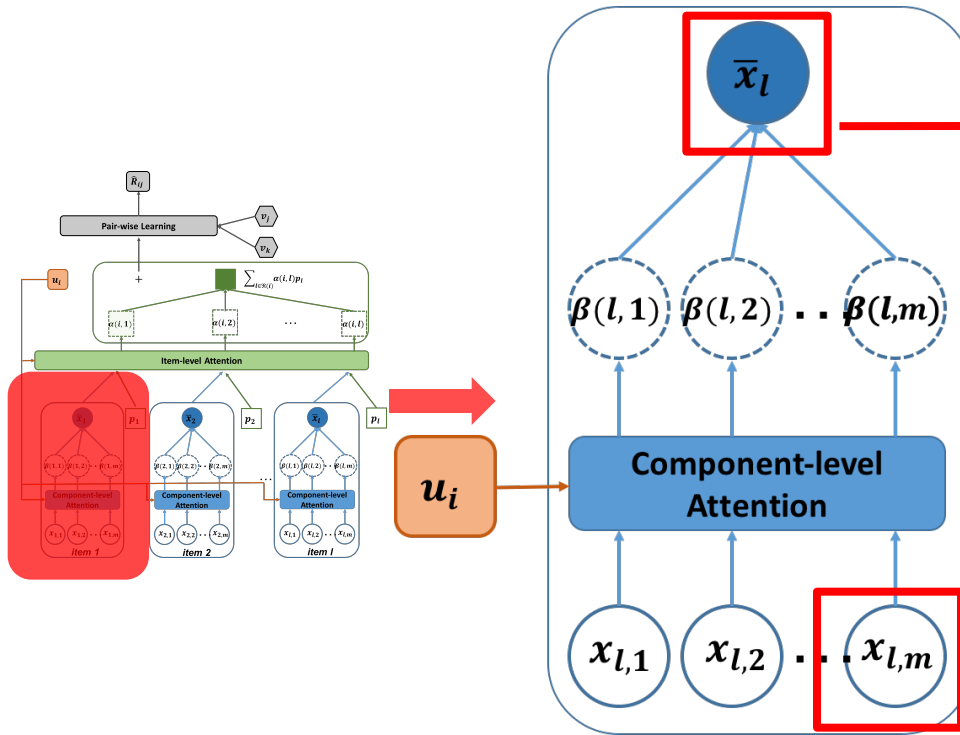
Attentive Collaborative Filtering

-- General Framework



*Item-level
implicitness*

*Component-level
implicitness*

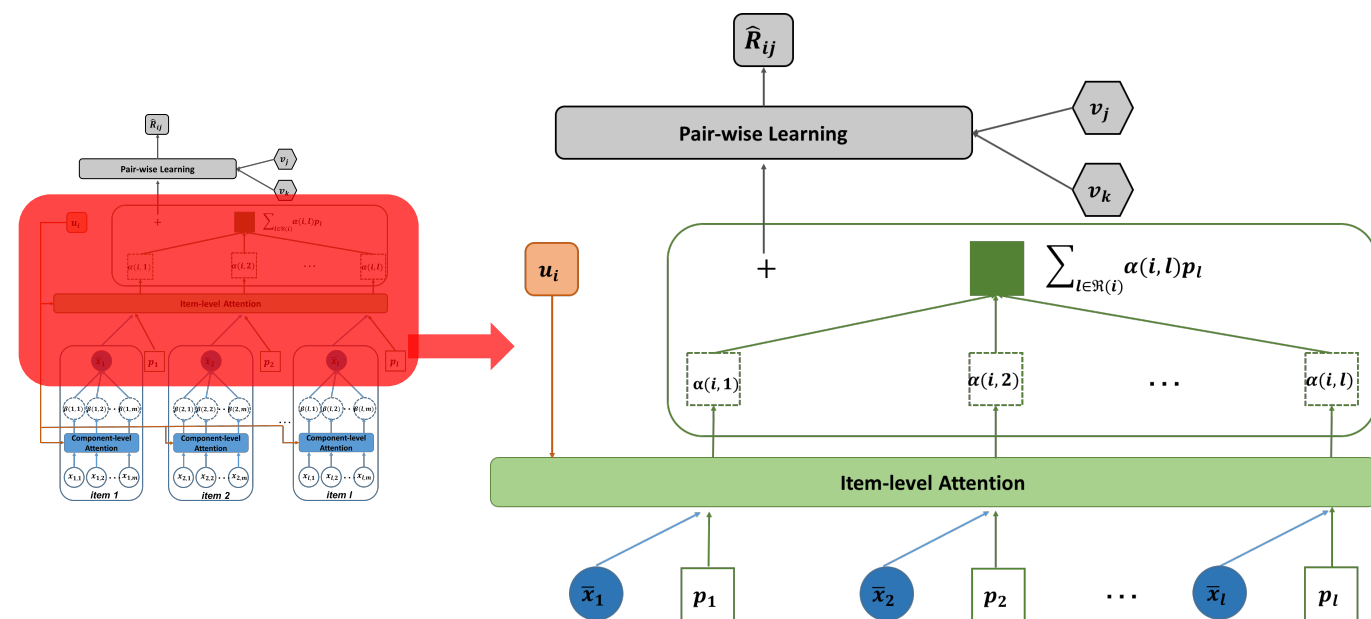


$$\bar{x}_l = \sum_{m=1}^{|\{x_{l*}\}|} \beta(i, l, m) \cdot x_{lm}$$

$$b(i, l, m) = \mathbf{w}_2^T \phi(\mathbf{W}_{2u} \mathbf{u}_i + \mathbf{W}_{2x} \mathbf{x}_{lm} + \mathbf{b}_2) + \mathbf{c}_2$$

$$\phi(x) = \max(0, x)$$

$$\beta(i, l, m) = \frac{\exp(b(i, l, m))}{\sum_{n=1}^{|\{x_{l*}\}|} \exp(b(i, l, n))}$$



$$\hat{R}_{ij} = \left(\mathbf{u}_i + \sum_{l \in \mathcal{R}(i)} \alpha(i, l) \mathbf{p}_l \right)^T \mathbf{v}_j$$

Attention score: $a(i, l) = \mathbf{w}_1^T \phi(\mathbf{W}_{1u} \mathbf{u}_i + \mathbf{W}_{1v} \mathbf{v}_l + \mathbf{W}_{1p} \mathbf{p}_l + \mathbf{W}_{1x} \bar{x}_l + \mathbf{b}_1) + \mathbf{c}_1$

$\phi(x) = \max(0, x)$

Normalization:

$$\alpha(i, l) = \frac{\exp(a(i, l))}{\sum_{n=1}^{|\mathcal{R}(i)|} \exp(a(i, n))}$$

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- Datasets

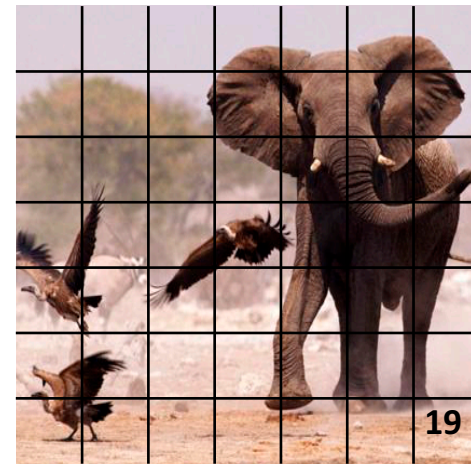
Dataset	Interaction#	Item#	User#	Sparsity
Pinterest	1,091,733	14,965	50,000	99.85%
Vine	125,089	16,243	18,017	99.96%

- Evaluation Protocols

- Hit Ratio (HR):** measures whether the ground truth item is present on the ranked list
- NDCG:** accounts for the position of hit.

- Component-level Feature Extraction

- Image:** *res5c* layer feature map in *ResNet* ($7 \times 7 \times 2048$)
- Video:** *pool5* layer in *ResNet* (2048)



- **CF-based Methods**

- **UCF**: user-based collaborative filtering [Zhao et al.]
- **ItemKNN**: item-based collaborative filtering [Hu et al.]
- **BPR**: [Rendle et al.]
- **SVD++**: a merged model of latent factor and neighborhood models [Koren et al.]

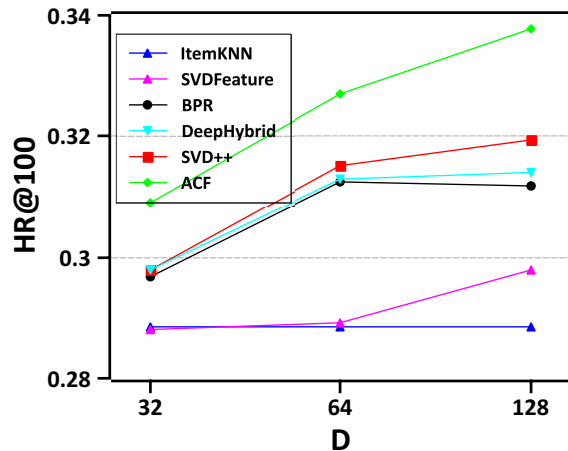
- **Content-based Methods**

- **CBF**: content-based filtering [Pazzani et al.]

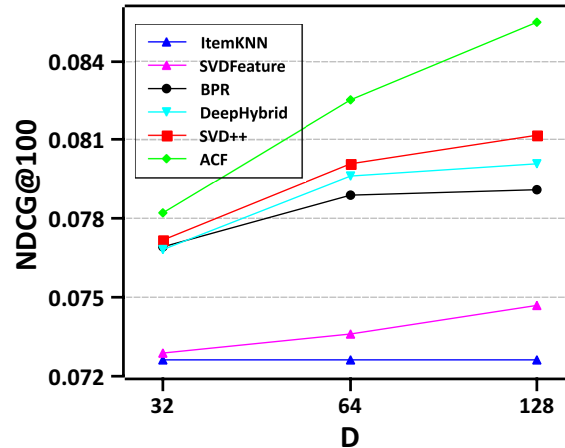
- **Hybrid Methods**

- **SVDFeature**: is a generic model for feature-based collaborative filtering [Chen et al.]
- **Deep Hybrid**: uses convolution neural network to regress multimedia content to the item latent vectors [Oord et al.]

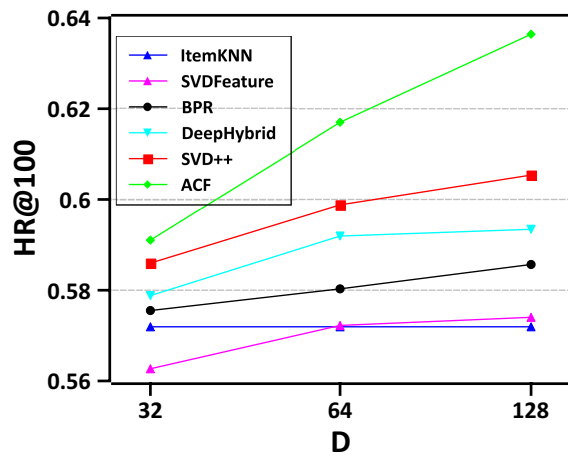
Pinterest



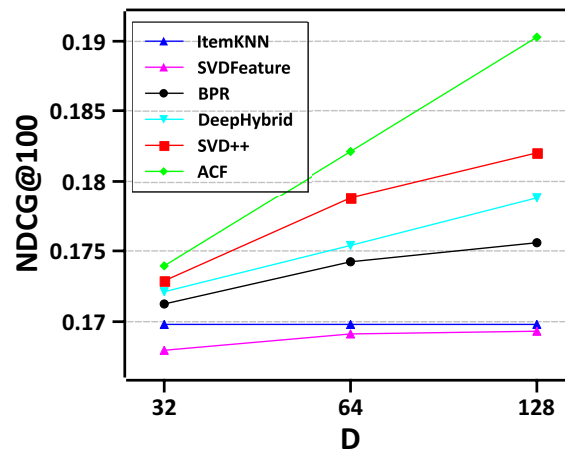
Pinterest



Vine



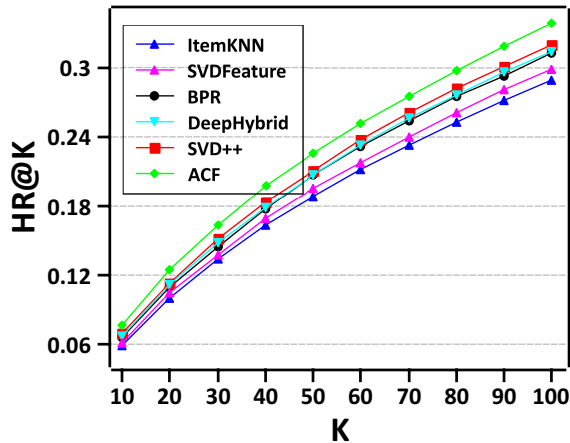
Vine



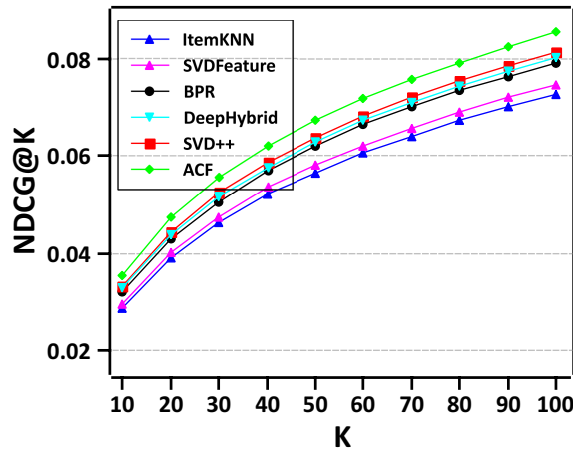
- ACF achieves the best performance.
- Although the Vine dataset is more sparse than Pinterest, the performance is much better.
- With the increase of the number of latent factors, the performance improvement of ACF compared with other baseline methods also increases.

The performance of HR@100 and NDCG@100 with respect to the number of latent factors.

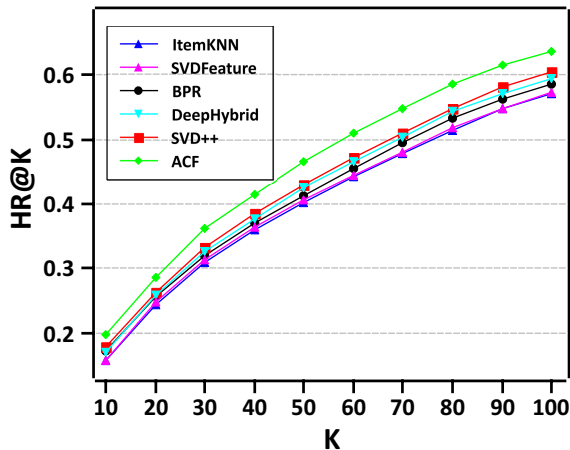
Pinterest



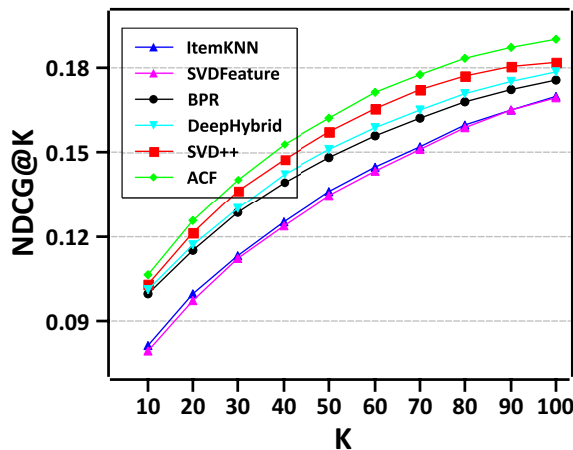
Pinterest



Vine



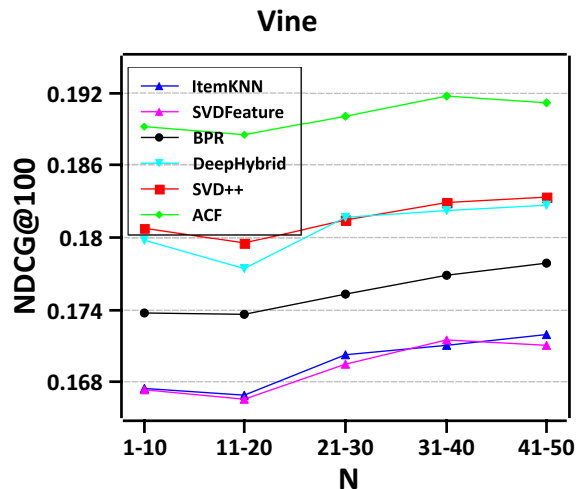
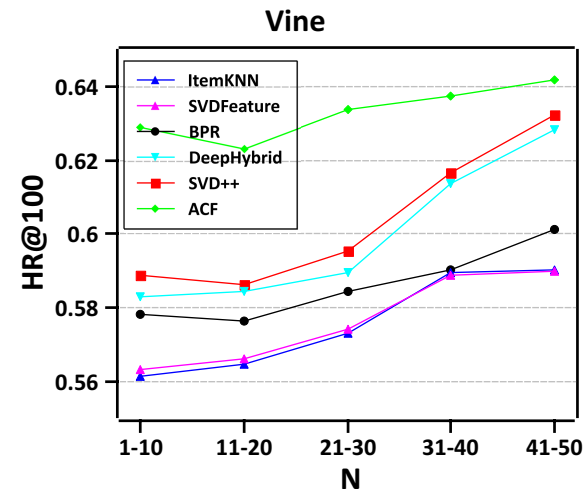
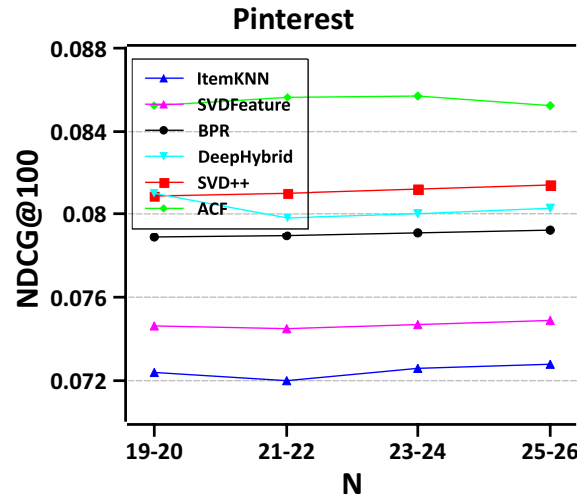
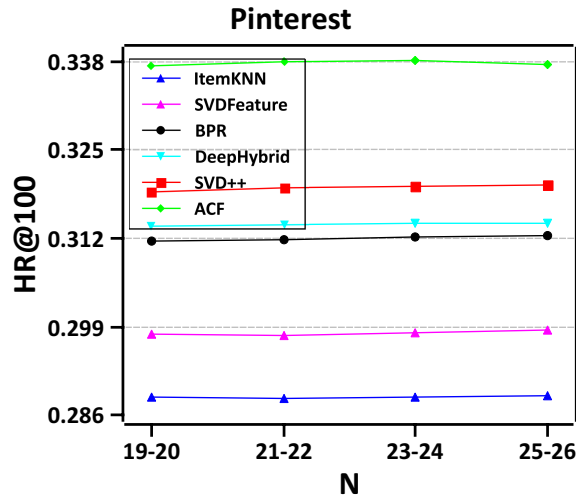
Vine



- ACF demonstrates consistent improvements over other methods across positions.

The performance of Top-K recommended lists where the ranking position K ranges from 10 to 100.

Model Analysis: Performance over Users of Different Sparsity Levels



- ACF consistently outperforms other baseline methods for all the number of item settings.
- When the number of items per user is relatively small, ACF performs much better than the other methods.

The performance with respect to the number of items a user has.

- Effect of Attention Mechanisms in Item- and Comp-Level

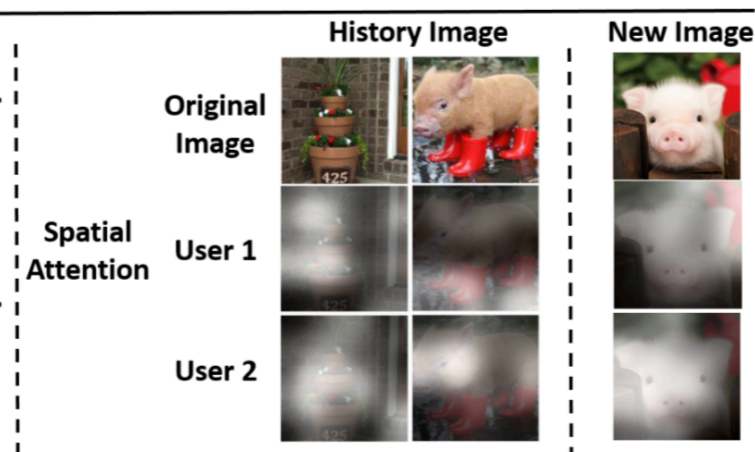
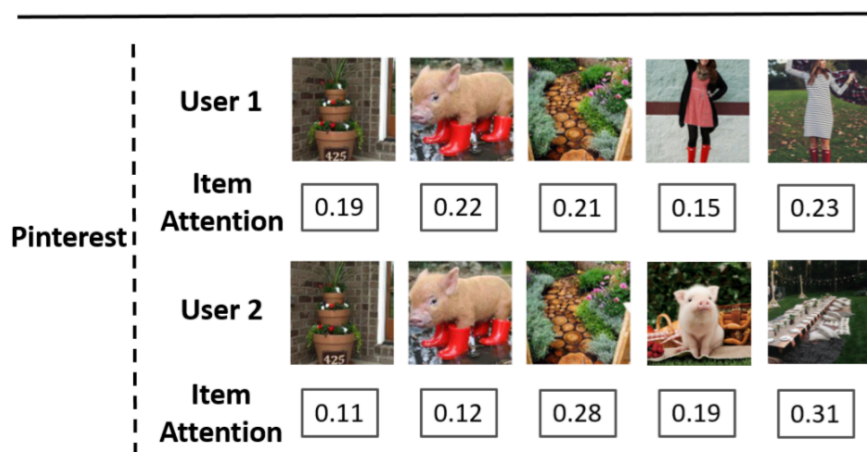
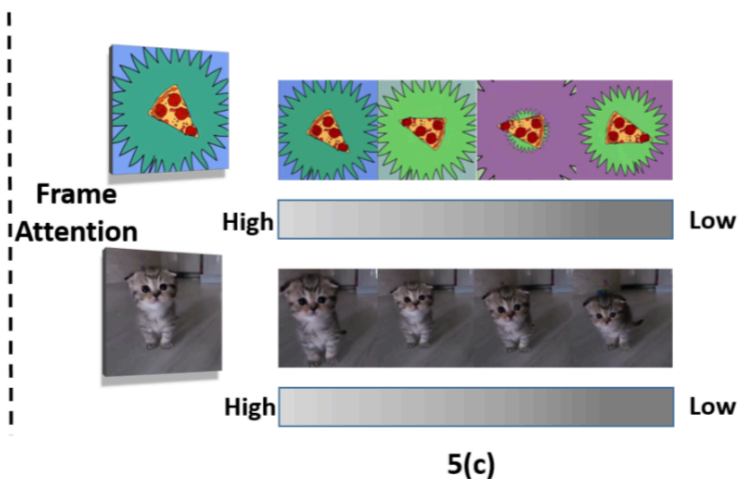
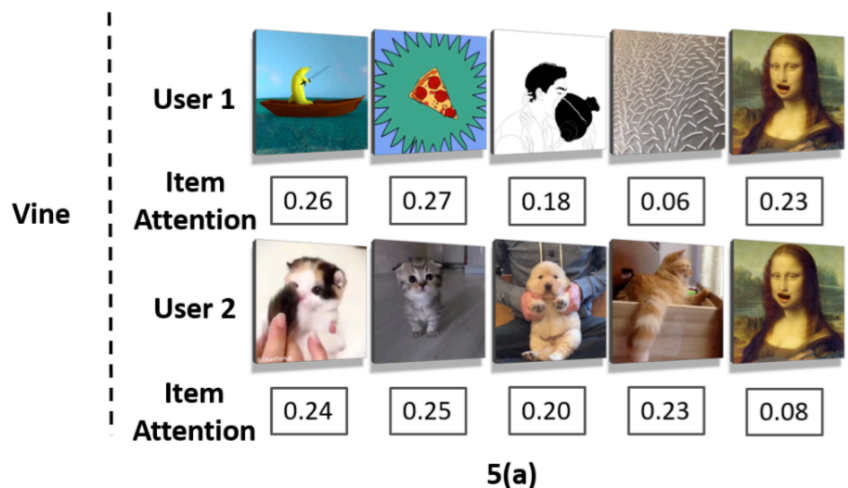
Model	Level		Pinterest		Vine	
ACF	Item	Feature	HR	NDCG	HR	NDCG
	AVG	–	31.95%	8.12%	60.54%	18.20%
	ATT	AVG	33.21%	8.42%	62.81%	18.75%
	ATT	ATT	33.78%*	8.55%*	63.65%*	19.03%*

- Both attention mechanisms applied in item- and component- level improve the performance for multimedia recommendation compared with utilizing average pooling in each level.
- The attention mechanism in item-level contributes more for our model as compared to that in component-level.

- Effect of User, Item and Content Information

Model	Attention Type	Pinterest		Vine	
		HR	NDCG	HR	NDCG
ACF	None	31.95%	8.12%	60.54%	18.20%
	U+V	32.17%	8.31%	61.68%	18.36%
	U+P	32.69%	8.34%	62.37%	18.65%
	U+V+P	32.96%	8.32%	62.60%	18.71%
	U+V+P+X	33.78%*	8.55%*	63.65%*	19.03%*

- The information of both user and item contributes to our model as compared to a constant weight model.
- The information of users is more effective than the items to enhance recommendation.



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- We have introduced the **component-** and **item-**level attention model to assign attentive weights to infer the underlying user preference encoded in the implicit user feedback.
- We have conducted extensive experiments on two real-world multimedia social networks: Vine and Pinterest, to demonstrate the effectiveness of ACF.
- ***Key take-way insight:*** inferring the underlying user preference encoded in the implicit feedback in a distant supervised manner should be explored towards ***Explainable Recommendation***.



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THANK YOU

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ありがとうございます

谢谢！

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